



TopTributes Ltd
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TopTributes Ltd Refund/Return Policy

The Client agrees to pay for the whole amount of the booking fee () .

Please note that all deposits are non-refundable except in case of section 1 & 2 (see below). *
In the event of cancellation of the function by the Client, 91 days notice must be given to the agent in writing otherwise a cancellation fee of 50% of the full fee will be levied to the client.

If the client cancels the performance with 60 days notice or less, 100% of the booking fee will be liable and must be paid to the agent. All cancellation fees will be calculated on the gross fee due and must be paid to the agent in full within 7 days of invoice. Additional days will be charged to the client at 5% interest. Cancellations must be made in writing to the agent by letter.

All Verbal or Telephone cancellations will not be acceptable as legitimate.

In the event that the Artist booked through the agent by the client cancels the event or is unable to perform (for whatever reason) the Agent shall make every attempt to supply a suitable act as alternative for the same fee, whether other tribute act or impersonator to replace exactly or as closely as possible the original artist booked for the client.

1. In the event that the Agent is unable to replace the artist with an understudy to resemble as closely as possible the original act booked and after making every reasonable effort to do so, the agent shall refund the client for any monies paid in advance but neither the agent nor the artiste shall be held responsible to the client for any resulting losses, financial or otherwise, including loss of “enjoyment”, dignity or loss of business suffered by the client. *
2. If the artiste fails to attend the venue on the date of function without prior notice to the agent or client or in the event that the artiste or artistes having arrived at the venue, then does not or cannot perform (except through sudden illness apart from incapacitation caused by alcohol or drug misuse, War, declared or undeclared, Terrorism, Earthquake, Act of God, Force Majeur, or sudden fault of electrical equipment caused by the venue rendering the artist unable to perform), full refund will be given to the client but no liability or blame will be sustained by the agent for resulting loss of business, dignity or “enjoyment” on the part of the client. *

This document is an extract from our complete Terms and Conditions Contract which can be seen and downloaded at <http://www.toptributes.com/policies/policies-full-contract.html> which clients and visitors to this website are advised to read.